

Value Plus Program

General FAQs

Value Plus is a “loyalty” program for self-operating college/universities that are members of NACUFS, rewarding them for purchasing products from different sponsor manufacturers.

Points are awarded for each case of eligible products purchased, as indicated on each sponsor's claim form. Each point is worth 10 cents. The dollars can only be used to attend the national or spring NACUFS Conference (it covers all travel expenses, hotel and conference registration) or continuing education courses through NACUFS.

College/Universities that are contract-managed (receive special pricing) are NOT eligible to participate in the program. Ex: ARAMARK/COMPASS/SODEXO

How do we enroll?

Visit www.valueplusprogram.com and Click the Enroll Now button or send an email to valueplus@ibidata.com.

What are the eligible product purchase dates?

The Value Plus Program year runs from July 1 – March 31st. All purchase reporting must be submitted no later than April 15th of the current program year.

What is the postmark date for submitting claiming certificate?

Claiming certificates must be submitted by August 31 of the applicable program year.

What can I use my Value Plus Dollars for?

NACUFS Spring or National Conferences and continuing education opportunities through NACUFS

How do I receive my Value Plus Dollars?

In May, Value Plus Program Headquarters will total all invoices received from Value Plus participants and send a Claiming Certificate showing total Value Plus dollars earned by each college or university to the contact we have on file.

One person per college/university (typically the Voting Delegate) is responsible for advising Value Plus Program Headquarters how the dollars will be used and assigns them to the participant(s) who will attend the NACUFS Conference by going to: www.valueplusprogram.com/claiming-certificate.

The following information must be shown on the Value Plus Claiming Certificate:

- The dollars allocated for registration and/or travel by person(s)
- The number of dollars allocated for hotel by person(s) and each person(s) reservation confirmation number.

How do I use these dollars for the National conference registration?

Simply attach a **copy** of the Claiming Certificate to your Conference Registration Form and send directly to the NACUFS office. Be sure the Claiming Certificate indicates the names and dollars to be allocated for conference registration as well as the dollars remaining.

How do I use my dollars for the Spring Conference?

Go to www.valueplusprogram.com/claimingcertificate to the qualified expenses section. Fill in the type of expense, the dollar amount and upload the receipt(s) showing proof of payment. Reimbursement will be made only to the college/university. Value Plus dollars can be used for NACUFS Spring Conference registration, travel, and hotel only.

Can I use these dollars for additional Guest Tickets and the NACUFS Pre-Conference Seminars preceding the opening of the Spring or National NACUFS Conference or NACUFS-sponsored continuing education courses?

Yes. You may use your Value Plus dollars to pay for registering for any of the Pre-Conference Seminars, events and continuing education courses under the "Dollars to be applied to NACUFS" section and the person(s) attending. Attach a **copy** of the Value Plus Claiming Certificate to your Conference Registration Form and send directly to the NACUFS office. Then submit copy of certificate online or email to: valueplus@ibidata.com.

How do I make hotel reservations?

Your hotel reservations must be made directly with the hotel using the instructions provided on the Hotel Reservation Form you received with your NACUFS conference registration information. The hotel will provide you with a reservation confirmation number.

If Value Plus dollars are to be used for hotel accommodations, after receiving your confirmation number from the hotel, provide it to the person approved for submitting your claiming certificate. That individual will fill in the confirmation number, hotel name and each person's name on the Value Plus Claiming Certificate at www.valueplusprogram.com/claiming-certificate.

Prior to your arrival, Value Plus Program Headquarters will issue a check to the hotel for the dollar amount requested by person(s). Upon check in, this dollar amount will appear as a credit balance on each person(s) hotel folio.

What do I do if there is a problem with my Value Plus hotel credit?

You can call the Value Plus Hotline at 888-778-9944 and they will assist you.

How do I use these dollars for airfare?

Once you have made your arrangements and have your flight reservations, simply fill out the claiming certificate and attach/upload a copy of your flight receipt/invoice showing confirmation number and payment amount. Reimbursement will be made for dollars earned and made only to the college/university.

Can my Value Plus dollars be used for anything other than airfare, conference registration, continuing education, car rental, mileage reimbursement or hotel?

No. Your Value Plus dollars will not cover the following: Any activities outside of the conference agenda (i.e., optional tour packages); Guest/spouse or personal activities; any incidental/personal hotel costs (i.e. room service, valet, phone calls, etc.)

The Conference is near my home and I plan to drive. May I use my Value Plus Dollars to compensate me for my expenses?

Yes. Value Plus Program Headquarters will issue a check to the college/university for personal car use at the rate of 40 cents per mile, up to a total of 500 miles or a total of \$200.00. A letter requesting funds for this purpose and signed by your Voting Delegate must be sent to Value Plus Program Headquarters on your college/university's stationery. The reimbursement will be made only for dollars earned and made to the college/university.

What if I want to use my Value Plus dollars to rent a car to travel to the conference?

After you return from the Spring or National NACUFS Conference, go to www.valueplusprogram.com/claimingcertificate, fill in the type of expense and dollar amount and upload the receipt. Reimbursement will be made only to the college/university.

Can my college receive the cash instead?

No. Value Plus dollars can only be used towards airfare, conference registration, car rental, or hotel accommodation at the NACUFS Spring or National Conferences or continuing education courses.

Can I hold my dollars over until next year?

Points may not be rolled over.

Any other questions?

Email us : valueplus@ibidata.com

Call us: 1-888-778-9944.

Value Plus has no affiliation with the National Association of College & University Food Services. NACUFS does not endorse any company products or services. The Value Plus program is developed and administered by The Ryan Group/IBI Data.